Instructions for Teacher Station

1. Touch the touch panel to wake it.

2. Touch the touch panel again and the system will turn on.

3. You will see a pop-up that states “System is starting up. Please wait.”

4. The system will turn on and the screen will begin coming down and the projector will turn on. The system will go to the default source “Wireless”.

5. Make sure the computer is on and log into the computer with your NSU’s credentials.

6. Once the pop-up goes away on the touch panel. Press the desired source button. Your options are PC, Doc Cam, Laptop VGA, Laptop HDMI 1 Laptop HDMI 2, or Wireless (Solstice).

To shut the system down, follow the steps below:

- Press the system power button on the touch panel
- Then press the Shutdown button
- Log off (“Sign-Out”) of the PC. DO NOT shut the PC down. To log off the PC, click the start button, then click the People icon, then select “Sign – out.”

Troubleshooting Steps

If no image on the screen, try the following steps:

- Press the Windows Key and the letter P simultaneously, then select Duplicate and press enter.
- Confirm that the computer and monitor are powered on.

If no sound from the system, try the following steps:

- Check to confirm that the audio mute button is not selected on the touch panel.
- Press the volume up on the touch panel.
- Click the drop-down icon by the speaker and confirm that you have Extron HD selected and not headphones.
- Click the speaker icon at the lower right of the screen near the date and time. Turn the volume up.

If the issue is not resolved, please call the OIT Help desk at (757) 823-8678 or send an email to clientservice@nsu.edu. Please give them your building, room number and describe to them the problem you are having.